

GLS/C/994-25 CIRCULAR 13 March 2025

Upload Recent Photographs on the GEMS Parent Portal

Dear Parent,

We kindly request you to upload recent photographs of both parents and child/children through the GEMS Parent Portal **before 20th March 2025** to facilitate the issuance of the identity card. You can use either the website or the mobile app to do so.

Requirements of the photograph:

o File format: **JPG**

o File size: Less than 1MB

o Recent passport-size photograph on a white background

Steps To Upload the Photograph:

Via Website:

- 1. Visit GEMS Parent Portal.
- 2. Log in using your parent credentials (username & password).
- 3. Click on Requests → Upload photo (both parents and child/children).
- 4. Browse and select the file to upload.

Via Mobile App:

- 1. Log in to the GEMS Connect App.
- 2. Navigate to Student Info \rightarrow Upload photo (both parents and child/children).

If you encounter any issues while uploading, please contact us at GLSictadmins@Gemsedu.com.

Thank you for your continued support.

Warm regards,

Asha Alexander

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الرواس النففيذي - نغي المناخ Executive Leader - Climate Change